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D2M OPS™ — Driving Efficiency, Compliance, and Merchant Satisfaction at Scale



The D2M OPS™ (Operations) module transforms how Payment Service Providers (PSPs), Acquirers, and ISOs manage their merchant networks. With OPS, every update, notification, and acknowledgment happens instantly — improving compliance, reducing support overhead, and enhancing merchant trust across your entire estate.

Reduce Operational Costs

Automate repetitive support and administrative tasks — from urgent updates to compliance confirmations — and minimize the need for manual outreach or field servicing.

Accelerate Time-to-Action

Push updates, policy changes, and mandatory notices to merchants in real time. OPS turns weeks of follow-ups into days, allowing your teams to meet regulatory deadlines faster and launch new services seamlessly.

Strengthen Compliance & Accountability

Track acknowledgments, completed updates, and merchant responses automatically through the portal. OPS provides a full digital audit trail that satisfies both internal and external compliance requirements.

Scale Without Complexity

Whether managing thousands or hundreds of thousands of devices, OPS ensures centralized control with minimal human intervention. Standardized workflows make it easy to replicate success across markets and business units.

Improve Merchant Experience & Retention

Deliver clear, timely, and relevant communications directly to the merchant's payment device. A more informed merchant means fewer escalations and stronger long-term relationships.

Increase Operational Visibility

Access live reporting on completion rates, campaign engagement, and merchant response times. OPS equips business leaders with insights to measure performance and optimize process efficiency.

Turn Every Device Into a Business Operations Hub

D2M OPS™ enables real-time execution of key operational tasks — securely, consistently, and at scale. From time-sensitive upgrades to compliance completions, OPS empowers PSPs to streamline communication, cut costs, and operate with confidence — all without disrupting merchant transactions.

Real-Time Engagement & Feedback

OPS bridges the gap between back-office efficiency and front-line merchant experience — delivering measurable business impact every day.